

Azubiwerk Wandsbek: Information for residents

Welcome to Azubiwerk!

We are delighted that you are now part of the house community. We have put together some information for you so that you know how living together at Azubiwerk Hamburg-Wandsbek works.

House

Up to 156 young people, usually aged between 16 and 26, live in our house during their vocational training at work or school.

There are in the house:

- 4 single apartments
- 92 rooms in shared flats for 2 people
- 36 rooms in shared flats for 3 people
- 24 rooms in 4-bed shared flats
 - o a large common room with bar on 116 square meters
 - o a lounge with a large screen on 51 square meters
 - o a roof terrace with barbecue and bar on 107 sqm
 - o a small fitness room
 - o a laundry room in the basement
 - o bicycle parking spaces in the underground garage.

Location

The Azubiwerk is located directly at the Wandsbeker Chaussee stop. The S1, U1 and several buses stop here. The city center is about 10 minutes away. You can also reach the city center quickly by bike (approx. 15-20 minutes). The most beautiful route is along the Eilbek Canal and then along the banks of the Alster. There is a StadtRad station at the Wandsbeker Chaussee S-Bahn/U-Bahn station. If you have registered, you can borrow a bike for free for the first 30 minutes! You can find more information at stadtrad.hamburg.de.

There are also several stores (including Aldi, Netto, Lidl, REWE; Quarre shopping center) and cafés in the immediate vicinity.

Life at Azubiwerk

People of different origins, sexual identities, faiths and cultures live and work with us. We want our house community to contribute to an open and tolerant society. Discrimination has no place at Azubiwerk!

For many trainees, it is important to find peace and quiet after a stressful day at home. Good coexistence is only possible if everyone shows consideration for each other. Your willingness to respect the privacy of others, accept instructions from employees and resolve conflicts through discussion is essential.

The Azubiwerk provides rooms and furniture. You will need to bring your own inventory such as comforter covers, blankets, pillows, pots and dishes, cleaning materials and everyday necessities.

There is a cleaning room on each floor where you can borrow a vacuum cleaner, cleaning bucket, mop, iron or ironing board.

In the case of minors, the rights and obligations of their legal guardians remain unaffected.



Telephone

Each resident has their own telephone in their room. Your personal telephone number is:
040 / 6077144 + your four-digit room number. For example, if you live in room 9.2, your telephone number would be 040 / 6077144-0092. For room 206.1, the extension number would be -2061. We have set up a flat rate for you for all outgoing calls to German landlines and mobile phones.

Internet use

WLAN is available throughout the house. The access data is as follows:

WIFI: AZUBIWERK

KEY: 984 762 915 432

On the back of your phone, you will find a connection for a network cable, which you can connect to a laptop. Please do not use any external WLAN routers, networks or similar, as this will affect the Internet performance throughout the house.

TV system

Each room has a connection for cable TV. This is a DVB-C signal. If your TV has an integrated DVB-C receiver, you can start the automatic channel scan and then receive all programs.

Otherwise, we recommend the following receiver for converting the signal:

Xoro HRK 7659 HD receiver for digital cable television.

Free time

In addition to your training, you can take part in leisure activities at Azubiwerk. For example, we organize joint cooking or games evenings, table football tournaments or sports activities.

Whether you take part in these activities is of course up to you.

You can also come to us with problems of any kind.

Talk to us - we will try to help you!

You will find a member of staff at the reception desk 24 hours a day, 7 days a week. If, exceptionally, you can't find anyone, we are out and about in the building and can be reached via the cell phone number. This is displayed at reception.

Join in

If you would like to help with certain tasks at the Azubiwerk - e.g. organizing events, working at the barbecue or playing music - we would be delighted to hear from you.

Residence council

In our house, we want a respectful, lively cooperation between residents and employees. This also means that you can represent your interests in the house. For this reason, you will elect two trainees per floor who, together with the representatives of the other floors, the management and two employees from the pedagogical team, will form a residence council. This council meets regularly and discusses planning as well as problems in the house. The dormitory council also decides on part of the leisure budget.

Feedback

You can send praise, requests, suggestions and complaints directly to the staff, the management or the residence council. Feedback can also be submitted anonymously or by name via the homepage. You can find the relevant form at www.azubiwerk.de



Please always make sure that you indicate

- who the feedback is from (unless you deliberately want to remain anonymous)
- to whom the feedback is addressed
- what improvement or solution you are suggesting.

Your feedback should also be fair. Please refrain from insults, unsubstantiated claims, insults, generalizations and threats. Give the person addressed the chance to do things differently in the future.

Broadcasting fee

All households in Germany are obliged to pay GEZ fees (Rundfunkbeitrag, €18.36 / month). However, it is sufficient if one person in your shared flat does this. Discuss this within your shared flat and make sure that you are fair to each other. For example, it is advisable for one person to cover the costs and the other to reimburse their share. If you receive BAB (vocational training allowance) or BAföG, you can apply for an exemption from the fees.

Reporting damage

If something breaks in your apartment or seems strange to you, please let us know as soon as possible. In many cases, we can help you to fix the problem yourself, otherwise we will pass it on to our janitors, who will then take care of it. It can also happen, for example, that your door only opens after you have waited a while - in this case the battery is almost always flat and needs to be replaced urgently (by our janitor) so that you are not left standing in front of a locked door later.

You may incur minor costs for damage caused by you that has to be repaired by us (see rental agreement). Expensive damage is almost always covered by your insurance.

In this folder you have a list of things that should be part of your regular cleaning routine. This will prevent a lot of damage and will also help your entire flat share to feel at home and avoid conflicts among yourselves. If you have any difficulties: talk to us, we'll be happy to help!

Alcoholic drinks and cannabis

Alcoholic drinks such as beer, wine, sparkling wine and similar are permitted in the house. High-proof alcoholic drinks and the use of cannabis are prohibited on the entire premises. Remember to take your boundaries and those of others seriously.

Laundry

You can wash and dry your laundry in one of the machines in the laundry room in the basement. The machines are operated via the "WeWash" app. You will find operating instructions in the welcome folder.

Dishwasher

To ensure that you can use your dishwasher for a long time without any problems, it needs regular maintenance. You should run a cleaning cycle from time to time and check the sieve for food residue and clean it regularly.

To save on additional rinse aid and dishwashing salt, it is advisable to use tabs that already contain both. Please note that in this case you must press the corresponding button on the dishwasher. Please pay attention to the warning lights on the dishwasher and top up with rinse aid or special salt if necessary.

Post

Please always add your room number to your address. This way, your mail will not only end up in the right house, but also in the right post box.

Example:

Max Mustermann
Azubiwerk XXX.X
Hammer Str. 8
22041 Hamburg

Paketzustellungen

Parcel deliveries

You can conveniently have parcels sent to the DHL Packstation 490 directly at the Azubiwerk.

HERE YOU WILL FIND AN EXPLANATION OF HOW THE DHL-PACKSTATION WORKS:



Contact

If you have any questions, suggestions or personal challenges of any kind, please contact us directly. If we cannot solve your problem immediately, we will arrange an appointment with you.

Phone: 040 / 60 77 144-70

E-mail: empfang-wandsbek@azubiwerk-hamburg.de

Website: www.azubiwerk.de

We wish you a great time at Azubiwerk!